

Guarantee Terms

We think

Not only healing, but prevention and regular control examinations are important, so we provide our patients with a personal follow-up control plan. We explain the nature of the treatment, its purpose, risks and alternatives to our patients. We give also the opportunity to ask questions. If you have any questions before you and your therapist start your treatment, out during your treatment please do not hesitate to ask any questions.

Before exercising any guarantee the patient has to consult with DentalCareBudapest.com. The guarantee services can be completed only after evaluation of the situation. The above mentioned conditions and guarantee conditions are valid only for the clients of DentalCareBudapest.com.

The guarantee applies to dental restorations under normal conditions of use. In the unlikely event of failure of the dental appliances, DentalCareBudapest.com, agrees to pay 150 EUR towards the flight costs. Our clinic will cover all necessary dental and laboratory fees to rectify the problem. The patient must notify DentalCareBudapest.com prior any guarantee claims. Failure to do so will invalidate the guarantee.

It is required to return to our Budapest or London clinic for annual check-up during the guarantee period. After extensive restorative treatment it is often required to return to our clinic for bite adjustment, as it takes a while for the oral cavity and the teeth to get accustomed to the new appliances, and it is not always possible to adjust the proper bite at the time of the cementation. As this is part of the treatment, we are not able to provide any travel or accommodation costs for this after-care. DentalCareBudapest.com is not liable for any unforeseen root canal treatment that might become necessary after tooth preparation or filling as well as any other problems that were not visible on the x-ray or were not predicted or seen at the time of the treatment. Guarantee does not cover any temporary dentures, crowns or fillings and denture relining.

Below you can find an example of our guarantees. Please note, because of biological reasons and different protective system of the human body guarantees vary from individual to individual.

Treatment	Guaranteed for
Composite filling	1 year
Porcelain veneer	3 years
Lumineers by Cerinate® (product only)	20 years
Dental inlay & onlay	3 years
Porcelain fused to metal crown and bridge	3 years
Metal-free zirconium crown - ZENO®	3 years
Removable denture	3 years
Zimmer® Dental Implant (product only)	5 years
Denti® System Dental Implant (product only)	5 years

Only under the following circumstances we do offer a guarantee on our dental treatment.

The guarantee is valid if

- ✓ From the completion of the treatment on, the patient follows the suggested aftercare program, and returns for an annual dental checkup. You visit us or in our clinic for check-ups at least once a year.
- ✓ You keep your oral hygiene healthy according to the explanation and advice of your dentist. Your oral hygiene is sufficient, dentist's instructions are followed.
- ✓ All invoice are settled.
- ✓ The denture, if any, is properly cleaned. Removable restorations are maintained correctly.
- ✓ The denture, if any, is used according to the dentist's instructions.
- ✓ The denture is not exposed but to physiologic bite forces.
- ✓ The result of the dental treatment is not exposed to trauma, bone- and gum-disease.
- ✓ In case of a failure of the laboratory works our clinic covers all necessary dental and laboratory costs to rectify the problem.

The guarantee services will be reduced or withdrawn if

- x The patient does not return for the annual checkup.
- x Problems are caused by malnutrition or bad habits.
- x In case of damage caused by smoking or drug abuse.
- x In case of neglected hygiene of the mouth.
- x In case of not following the instructions of the dentist.
- x In case of natural degradation of the teeth, gum, or the jaw-bone.
- x In case of untreated malfunction of the mandibular joint.
- x In case of damage caused by accidents, sports or a third party.
- x In case payment obligations to DentalCareBudapest.com are not fulfilled.
- x In case of existence of a general illness which has a detrimental effect on the masticators (e.g. diabetes, epilepsy, osteoporosis, state following xray or cytostatic treatment).
- x In case of excessive increase or decrease in weight within a short period.
- x Denture gets injured due to mechanical reasons (e.g. dropping the denture, denture injury due to martial arts) or chemicals (e.g. concentrated alcohol, drugs).
- x Diseases of masticatory apparatus caused by general-, infectious diseases, tumors, and the treatment of these conditions.
- x Problems caused by psychic or other mental disorders, illnesses.
- x The patient loses significant weight in a short period of time.
- x Problems and accidents are not reported as soon as possible.
- x Teeth are affected during tooth preparation for fillings, crowns and veneers, and as a consequence root canal therapy is necessary.
- x DentalCareBudapest.com is not liable for any unforeseen root canal treatment after having tooth/ teeth prepared for crown and bridgework. Occasionally, teeth suffer preparation trauma during crown and bridgework treatment resulting in a need for a root canal treatment afterwards.
- x DentalCareBudapest.com can not accept guarantee claims for temporary solutions (temporary dentures, crowns and fillings).

The guarantee does not apply for the following

- For temporary dentures, crowns and fillings.
- After-treatments, e.g. removal of the stitches after an operation or the relining of a denture do not belong to the guarantee service.
- Damages caused by extreme stress (e.g. grinding at night).
- Damage caused by intervention of a third party, other dentists and technicians.
- Teeth whitening, root canal treatment and bone grafting procedures (sinus bone grafting, vertical or horizontal ridge augmentation).
- Necessary after-care required after extensive restorative treatment.